ਮੀਰੀ ਪੀਰੀ ਖਾਲਸਾ ਕਾਲਜ, ਭਦੌੜ
MIRI PIRI KHALSA COLLEGE,BHADAUR
(Affilited to Punjabi University, Patiala)
Under Management: Shiromani Gurudwara Parbandhak Committee, Shri Amritsar Sahib

Ref. No:MPKC/2025-2026/573 **Dated. 26/12/2025**

ESTABLISHMENT OF GRIEVANCE REDRESSAL COMMITTEE IN THE INSTITUTION

Miri Piri Khalsa College, Bhadaur is committed to maintaining a transparent, fair, and student-centric academic environment. In accordance with the guidelines of AICTE/UGC and the principles of natural justice, the Institution has established a Grievance Redressal Committee (GRC) to address grievances of students, faculty, staff, and other stakeholders in a timely and impartial manner.

Objectives

- To provide a formal mechanism for redressal of grievances.
- To ensure fair, unbiased, and time-bound resolution.
- To promote transparency, accountability, and harmony on campus.
- To enhance trust among stakeholders through effective grievance handling.

Scope

The GRC addresses grievances related to academics, examinations, admissions, infrastructure, administrative services, and other institutional matters. Issues falling under statutory bodies (e.g., Anti-Ragging Committee, Internal Complaints Committee) are referred to the appropriate authority.

Composition of the Committee

Chairperson – Dr. Vandana Sukheeja

Member– Prof. Gurmeet Kaut

Member- Prof. Bhinderjit Kaur

Member- Mr. Iqbal Singh

Member- Prof. Jaspreet Singh

Member- Arshdeep Singh

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The committee functions independently to ensure fairness and confidentiality.

Procedure for Redressal

Grievances may be submitted in writing or through the prescribed institutional channel.

The committee acknowledges receipt and examines the grievance objectively.

Necessary inquiries are conducted, and corrective actions are recommended.

The decision is communicated to the complainant within a stipulated timeframe.

Time Frame

Acknowledgment: Within 3 working days

Resolution: Normally within 15 working days

Confidentiality and Non-Retaliation

All grievances are handled with strict confidentiality. No complainant shall face discrimination or retaliation for raising a grievance in good faith.

Conclusion

The Grievance Redressal Committee ensures a supportive, disciplined, and inclusive institutional environment through prompt and just resolution of grievances, in line with AICTE/UGC norms.

MALWINDER SINGH

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Principal